

Hints for "Who We Are" Speakers

Here are some hints for material to cover if you are speaking in the "Who We Are" section of the meeting.

Where do you work?

What is your role?

What form of ombudsmandry do you practice, classical or organizational?

Is there a specific set of ethical standards that apply in your practice?

How many others work in your area?

Is this an established or a new program?

To whom in the organization do you report?

What is the size of your organization/company in which you work?

The types of case with which you work are

Do you provide other services?

How frequently do you have contact with employees? With management?

How do you track and or measure your work?

What is your background?

What are the most challenging issues you face at this time?

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(Grace Meyer & Walt Krudop)